



READ BEFORE SET-UP



AWB
alarm wall bracket

Alarmed Wall Bracket | [User Manual](#)



*** RECOMMENDED**

IMPORTANT: Please follow these instructions carefully when setting up your Alarmed Wall Bracket.

THE FOLLOWING IS INCLUDED WITH YOUR ALARMED WALL BRACKET:

1. **(A)** Alarmed Wall Bracket (AWB).
2. **(B)** Four (4) wall mollys.
3. **(C)** Four (4) phillips-head screw.
4. **(D)** Two (2) reset key and one (1) magnetic fob.

RECOMMENDATIONS:

1. Follow ADA guidelines for height and placement of each unit. To access ADA guidelines go to <https://www.access-board.gov/guidelines-and-standards/buildings-and-sites/about-the-ada-standards/guide-to-the-ada-standards>. **Choose Chapter 3: Protruding Objects.**
2. Find a suitable mounting location with a wall stud finder.
3. **Use #10 self-tapping screws as a substitute for the included mollye/phillips-head screws.**
4. ***(E) Use hearing protection when testing the alarm; the alarm sounds at 105 DB.**
5. **PLEASE NOTE:** Once activated, the Alarmed Wall Bracket can only be silenced or reset with the magnetic key FOB or the attached key.



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If you have technical issues during the AWB installation process please contact **Mobilize Rescue Systems Customer Support** by phone at **585.635.7260** or email at **support@mobilizerescue.com** during normal business hours (8:00am - 6:00pm EST). After business hours we will contact you within 24 hours.

1

Installing the AWB

1. **Place the bracket against wall and mark the desired location for hole placement.**
Use a stud finder and level if desired.
2. **Set the Mollies.** Drill pilot holes on the marks and screw the mollies into the holes.
3. **Loosely screw the bracket to wall.** Follow the numbers in the diagram, continuously checking level.
4. **Tighten screws** after minor adjustments to the position are finalized.



1. Set screw #1, loosely.
2. Check position and level
3. Set screws #2, #3 and #4 in order.
4. Recheck position and level.
5. Tighten all screws.



5. **Place the Comprehensive unit onto the AWB.**

The Comprehensive Kit fits into the grooves on the lower arms of the bracket.
Place the unit on the bracket, leaving the handle in the upright position.



2

Alarming the AWB

1. **Alarm lock should be in Off position.** Place the magnetic key FOB on the front left of the alarm, against the white dot. There is an audible click as the magnet activates the internal mechanism.



2. Lace the cable through the hole on the top right side of the unit, and pass it through the handle and into the hole on the face of alarm box as far as possible.



3. Remove the magnetic key fob from the face of the alarm. There is an audible click as the magnet is removed.
4. Place the key into the lock on top of the alarm bracket.
5. Turn the key to the **"ON"** position.



6. Remove the key.
7. Proceed to the Alarm Activation Check section.

3

Alarm Activation Check

1. Use hearing protection; the alarm sounds at 105 db.
2. Confirm that the alarm sounds by pulling the cable out of the hole on the alarm.
3. To silence the alarm, place the key into the lock on top of the bracket and turn it to the “OFF” position.
4. Re-activate the alarm by following the steps in the “Alarming the AWB” section.
5. Store the keys and fob in a safe, easily accessible place (or assign the key FOB to emergency response personnel for safekeeping).

THE AWB IS NOW ACTIVATED AND READY TO SOUND IN THE EVENT OF AN EMERGENCY.

PLEASE NOTE: The alarm has the capability to send a wireless signal to a receiver. If you desire to utilize this capacity, please visit <http://www.sti-usa.com/> and contact the manufacturer, Safety Technology International (STI), directly.

4

Alarmed Wall Bracket Monthly Diagnostic Check

CONFIRM ALARM ACTIVATION

1. Insert the key into the lock on the top of the bracket, leaving it in the “ON” position.
2. Pull the cable out of the hole in the center of the alarm.
3. To silence the alarm, turn the key to the “OFF” position.



5 Comprehensive Unit Monthly Diagnostic Check

PLEASE NOTE MANUFACTURER RECOMMENDS MONTHLY DIAGNOSTIC CHECKS:

Battery life | Ensure proper activation of tablet | Ensure contents are serviceable and ready for use

1. Check to ensure that the proof seal is intact (if a proof seal was applied).
2. Open the unit and ensure that the screen reads “**TAKE A DEEP BREATH MOBILIZE WILL HELP YOU**” (if this screen does not appear, please contact **Mobilize Rescue Systems for Customer Support**).
3. Check that all medical supplies are intact and free from contamination.
4. Check the battery life of the tablet by tapping the **red button** and looking at the battery symbol located in the top right corner of the tablet screen.
PLEASE NOTE: Mobilize Rescue Systems recommends that the battery life is no less than 40% remaining at the beginning of each Diagnostic Check and recommends **monthly diagnostic checks**. If a Diagnostic Check was performed on schedule in the preceding month and the battery life was less than 40%, please contact Mobilize Rescue Systems Customer Support.
5. Plug the charging cord into the unit and charge to 100% while the next steps are performed (the charging port is located near the hinge on the back of the unit).
6. Select the **Settings** icon and choose WIFI on left side of menu (second icon from the top).
7. Turn ON WIFI and connect to the internet.



8. If there is a Software Update (once WIFI is turned on) select “**Install Now.**” If not, continue to **step 10**. This may take a few minutes to install.




9. Once installed follow these steps:
 - a. Update Complete: Tap “**Continue.**”
 - b. **Create a Passcode (DO NOT CREATE a Passcode): Tap “Passcode Options.”**
 - c. Tap “**Don’t Add Passcode.**”
 - d. Pop-up reads, “Are you sure you don’t want to use a Passcode?” Tap “**Continue.**”
 - e. Apple ID: **Enter Apple ID Password and tap “Next”** in the top right corner.
 - f. Siri: Tap “**Don’t Use Siri.**”
 - g. Welcome to iPad: Tap “**Get Started.**”
10. Tap the **red button** once to return to the home screen and select the **App Store** icon.
11. Check to see if any **Mobilize Rescue Systems** application updates are available by selecting Updates on the bottom right of the screen.



Monthly Diagnostic Check Continued



12. Download any **Mobilize Rescue Systems** application updates (if an update is available).
 13. Once the download is complete, press the **red button** once to return to the home screen.
 14. Select the **Settings** icon and choose WIFI on the left side of menu (second icon down).
 15. **Turn OFF WIFI (toggle should be to the left).**
It is essential that WIFI is turned OFF to help maintain battery life.
 16. Tap the **red button** once to return to the home screen.
 17. **Double-tap** the **red button**, and swipe up using one finger on each open window (to close any open windows).
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18. Tap the **red button** once to return to the home screen and select the **Mobilize Rescue Systems application** (please note: the screen should read “**TAKE A DEEP BREATH MOBILIZE WILL HELP YOU**” when the app is launched).
 19. Leave the application launched and close the unit. The iPad will automatically go to sleep when the unit is closed.
 20. Record the diagnostic check on the inspection card on the unit.
(If an inspection card was applied).
 21. Apply a new proof seal to the unit (If a proof seal is required ensure the seal is around both halves of the unit).
 22. **Continue to Reactivate the Alarm, section 6.**

PLEASE ENSURE WIFI WAS TURNED OFF PRIOR TO CLOSING UNIT

6

Reactivating the Alarm

REFER TO SECTION 2, ALARMING THE AWB, FOR IMAGE REFERENCES.

1. **Remount the Comprehensive unit onto the AWB.** Place the magnetic key FOB on the front left of the alarm, against the white dot. There is an audible click as the magnet activates the internal mechanism.
2. Lace the cable through the hole on the top right side of the unit, and pass it through the handle and into the hole on the face of alarm box as far as possible.
3. Remove the magnetic key FOB from the face of the alarm. There is an audible click as the magnet is removed.
4. Place the key into the lock on top of the alarm bracket.
5. Turn the key to the “**ON**” position.
6. Remove the key.

ONCE THE ALARM HAS BEEN ACTIVATED, THE DIAGNOSTIC CHECK IS COMPLETE.



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Replacing the AWB Battery

The AWB Alarm Module is powered by a standard 9 volt battery. To access the alarm battery remove the 3/32" hex screw, and remove the alarm face plate.



8

FAQ

What height should I place my alarm wall bracket?

Follow ADA guidelines for height and placement of each unit. To access ADA guidelines go to <https://www.access-board.gov/guidelines-and-standards/buildings-and-sites/about-the-ada-standards/guide-to-the-ada-standards>. **Choose Chapter 3: Protruding Objects.**

What type of surface should I mount the alarm bracket to?

Any type of wall surface that some type of #10 screw can be installed to is suitable to mount an AWB Conventional plaster or drywall over 2 x 4 wood studs might require the use of a "wall stud" locator to do so efficiently.

What do I do if I lose a key or the magnetic key fob?

Please contact Mobilize Rescue Systems at **585.635.7260** or **support@mobilizerescue.com**.

What do I do if the alarm does not sound when cable is removed?

Please check to make sure the key switch is in the "ON" position. If switch is in the "ON" position please refer to section 7 of the Alarm Wall Bracket User Manual for battery replacement instructions. If problem persists please contact Mobilize Rescue Systems at **585.635.7250** or **support@mobilizerescue.com**.

FAQ Continued

What do I do if the alarm does not shut off when the steel cable is inserted back into the alarm?

Please check to make sure the steel cable is inserted all the way into alarm.

To complete this follow these steps:

1. Completely remove the steel cable from alarm.
2. Place magnetic key fob onto white dot on the alarm module and leave in place while next steps are completed.
3. Re-insert the steel cable into alarm.
4. Remove magnetic the key fob.

If problem persists please contact Mobilize Rescue Systems at **585.635.7250** or **support@mobilizerescue.com**

How do I route the cable from the AWB to the Alarm Module?

The cable should pass through the “right side” padlock holes and then return back through the upright Unit Handle before it enters the alarm module.

What do I do if the cable does not seem long enough to pass through the Mobilize “padlock” hole?

The cable may have “pushed back” into the Key Switch Box area of the AWB and need to be pulled back out to its fully extended length.



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For more information and additional resources sign in to your
user portal | **webportal.mobilizerescue.com**



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